**Office for Students with Disabilities**

**Faculty Satisfaction Survey**

**Spring 2013 – Northern Campuses 14 Responses**

**Faculty Overall Satisfaction**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | Strongly Disagree | Rated OSD Disagree/ Strongly Disagree |
| Overall Satisfaction of OSD | **11** | **2** | **13/14 = 93%** | **1** | **0** | **1/14 = 7%** |

**Testing Accommodations**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Professors had students needing testing accommodations in their class(es) | Yes | | No | | Total |
| **#** | **%** | **#** | **%** |  |
| **7** | **100%** | **0** | **0%** | **7** |

|  |  |  |
| --- | --- | --- |
| The professor provided the required testing accommodations themselves | # | % |
|  | **9** | **0%** |
| Exam administration provided by Professor | **#** | **%** |
| Very effective | **0** | **0%** |
| Somewhat effective | **0** | **0%** |
| Not effective at all | **0** | **0%** |

|  |  |  |
| --- | --- | --- |
| # of professors that had testing accommodations provided by OSD | # | % |
|  | **7** | **100%** |
| Exam administration provided by OSD | **#** | **%** |
| Very effective | **6** | **86%** |
| Somewhat effective | **1** | **14%** |
| Not effective at all | **0** | **0%** |

**Notetaking**

|  |  |  |  |
| --- | --- | --- | --- |
| Professor had students needing Notetaking Assistance in their class(es) | Yes | No | Total |
| # of Students | **7** | **0** | **7** |
| % of Students | **100%** | **0%** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Script provided to professor to find a Notetaker | Very Effective | Somewhat Effective | Not Effective |
|  | **100%** | **0%** | **0%** |

**Customer Service**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | | Strongly Disagree | | Rated OSD Disagree/ Strongly Disagree | |
| Professional manner of staff | **12** | **1** | **13/14 = 93%** | | **1** | | **0** | | **1/14 = 7%** |
| Greeted warmly | **9** | **1** | **10/11 = 91%** | | **1** | | **0** | | **1/11 = 9%** |
| Phone Etiquette | **12** | **1** | **13/14 = 93%** | | **1** | | **0** | | **1/14 = 7%** |
| Email | **12** | **1** | **13/14 = 93%** | | **1** | | **0** | | **1/14 = 7%** |

**Letters of Notification**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| How was LON given to professor | During office hours | | Before class | After class | Other |
| # of Professors that received LON | **5** | **7** | | **7** | **1** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Letters of Notification | Strongly Agree | Agree | Rated LON Strongly Agree/Agree | Disagree | | Strongly Disagree | Rated LON Disagree/Strongly Disagree |
| LON clearly outlines students’ needs | **8** | **5** | **13/14 = 93%** | **1** | **0** | | **1/14 = 93%** |
| LON helped you understand the students accommodations | **8** | **5** | **13/14 = 93%** | **1** | **0** | | **1/14 = 93%** |